

Hachinohe Living Guide (はちのへの暮らし方)

Citizen Collaboration Promotions Section
Hachinohe City

VOL. 5

How to Make an Emergency Phone Call

きんきゅうでんわ (緊急電話について)

* The Two Main Phone Numbers for Times of Emergency

1. POLICE ⇒ 110
2. FIRE/ILLNESSES/ACCIDENTS ⇒ 119

* Helpful Information to Memorize or Keep Handy

1. The phone numbers of your home and workplace, and cell-phone. These will be needed for the police/fire department to assist you.
2. The addresses of your home and workplace. These will be needed when calling for the police or an ambulance.

* Key Information to Give on the Phone

1. [What Happened?]: Fire, traffic accident, theft, etc.
2. [When?]: When did the incident happen?
3. [Where?]: Address, apartment name, store name, etc.
In the case of traffic accidents, it will be helpful to also provide the nearest convenience stores or buildings as landmarks for the ambulance.
4. [What is the Current Situation?]: Is anyone injured? Is the person conscious? Is there any bleeding?
5. [Who?]: Give your name.

* Useful Expressions for Emergency Phone Calls

Traffic Accident

1. There's been an accident. → “Jiko desu”
2. The time it happened was (time). → “Jikan wa (time) desu”
3. There's a (landmark) nearby. → “Chikakuni (landmark) ga arimasu”
4. A person is injured. → “Kega nin ga imasu”
Please send an ambulance. → “Kyu-kyu-sha onegai shimasu”
5. My name is _____. → “Watashi wa (your name) desu”

Theft

1. There's been a theft. → “Dorobo ni hai ra re mashita”
2. My (item/s) is/are missing. → “Watashi no (item/s) ga nusu mare mashita”
3. The address is _____. → “Koko no jusho wa (address)”
4. My name is _____. → “Watashi wa (your name) desu”

Fire

1. There's a fire! → “Kaji desu!”
2. The place is _____. → “Basho wa (place)”
3. A person(s) has been injured. → “Kega nin ga imasu”
4. The address is _____. → “Koko no jusho wa (address)”
5. Please send a fire truck and an ambulance. → “Sho-bo-sha to kyu-kyu-sha onegai shimasu”

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